

# How to Use Medicare Advantage Live Provider Search

Visit [coxhealthmedicareadvantage.com](https://coxhealthmedicareadvantage.com)

At the homepage.  
Select **“Find a Provider.”**

Or

Select **“Find a Physician”**

The screenshot shows the homepage of the Cox Health Medicare Advantage website. At the top right, there are links for "For Brokers", "For Providers", and "For Members", along with a search icon. The Cox Health logo is on the left, with "Medicare Advantage by Cox HealthPlans" below it. A navigation bar contains several buttons: "Find a Provider" (circled in red), "Request an Enrollment Kit", and "Enroll Now". Below this, a secondary navigation bar includes "See Plans", "Seminars", "Find a Physician" (circled in red), "Find a Pharmacy", "Prescription Search", "Understanding Medicare", "Blog", and "Contact Us". The main content area has a blue background with the heading "The Medicare Plan with an Advantage" and a sub-heading "Find local plans in your area". A circular image of an elderly couple is on the left. Below the sub-heading, there is a "See Plans" button. Contact numbers "417-269-2909 | 1-855-752-3796 (TTY: 711)" are displayed in the top right area.

On the Find a Physician Page.

Select one of the three options available (depending on what category you're searching for)

Search "Providers"

\*Live search

Search "Washington University Physicians"

\*Will take you to a PDF

Search "Dental"

\*Live search

See Plans Seminars **Find a Physician** Find a Pharmacy Prescription Search Understanding Medicare Blog Contact Us

# Find a Physician

## CoxHealth Medicare Advantage

Search Providers Download PDF

**Search Washington University Physicians** Download PDF

Search Dental Download PDF

Would you like to chat with one of our Representatives?

Chat with us...

When Live Searching “Providers” or “Dental” a pop-up will appear telling you that you’re leaving the CoxHealth Medicare Advantage website.  
Select “Continue”



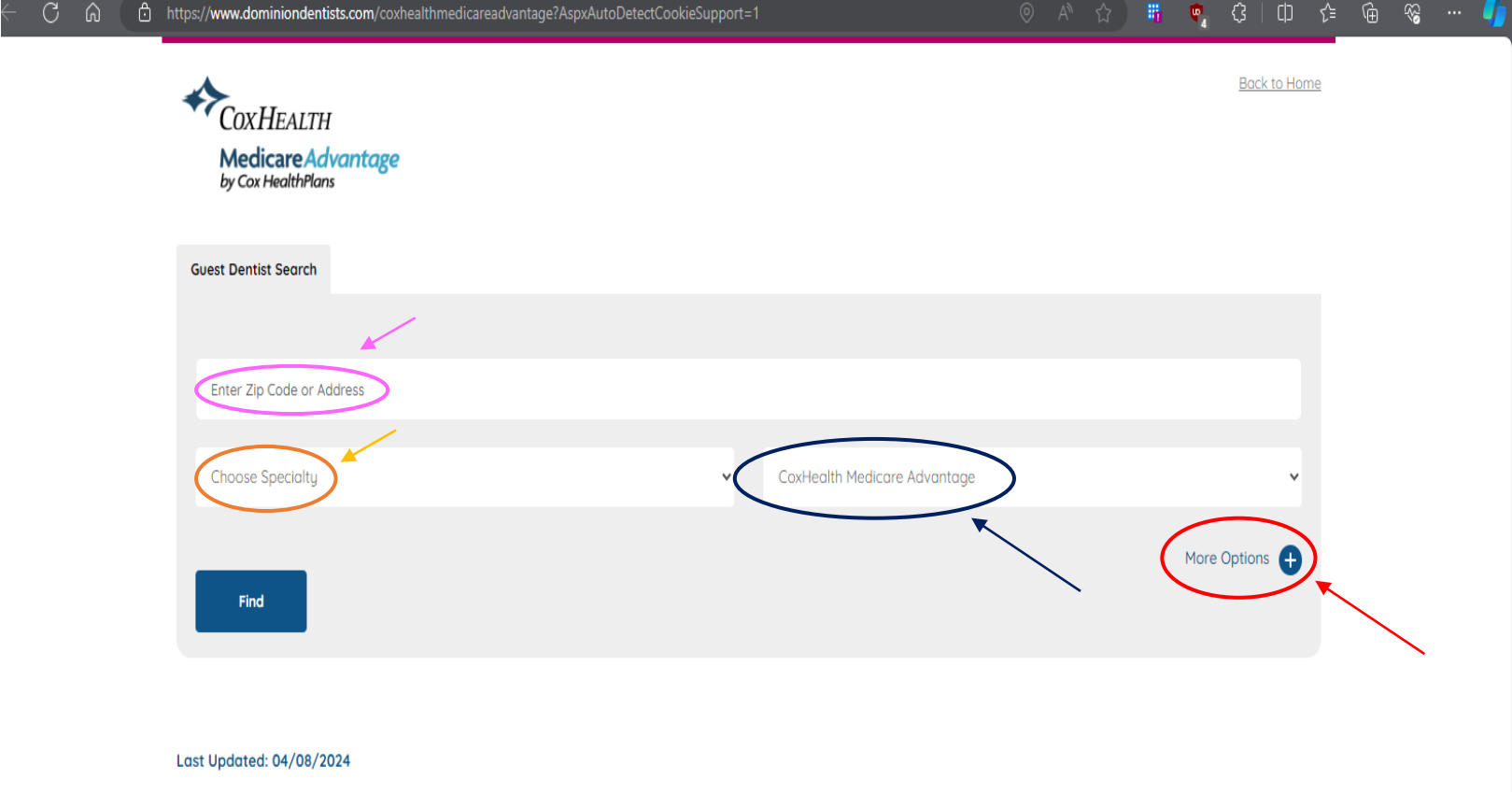
# Live Searching Dental Providers

# Live Searching Dental Providers

On the new Page you will see three search boxes for “Zip Code or Address”, “Specialty”, & “CoxHealth Medicare Advantage”

The “CoxHealth Medicare Advantage” search box does not need to be changed.

If you would like more options to search Select “More Options”



# Live Searching Dental Providers

When you select More Options...

The following options will appear for you to search “Dental Office Name”, “Dentist First Name”, “Dentist Last Name”, & “Select Distance” by using the slide bar.

**\*Important\***

You are required to enter a “Zip Code or Address” before narrowing your search to these additional options.

Validation Message

Please enter your Zip Code or Address

Close

The screenshot shows the 'Guest Dentist Search' form with the following elements and annotations:

- Logo:** COXHEALTH Medicare Advantage by Cox HealthPlans
- Link:** Back to Home
- Search Bar:** A text input field labeled 'Enter Zip Code or Address' circled in red, with a red arrow pointing to it.
- Specialty:** A dropdown menu labeled 'Choose Specialty'.
- Plan:** A dropdown menu labeled 'CoxHealth Medicare Advantage'.
- Distance:** A slider control labeled 'Select Distance: 10 miles'.
- Office Name:** A text input field labeled 'Dental Office Name' circled in pink, with a pink arrow pointing to it.
- Dentist Name:** Two text input fields labeled 'Dentist First Name' (circled in orange, with an orange arrow) and 'Dentist Last Name' (circled in blue, with a blue arrow).
- Buttons:** A blue 'Find' button and a 'Less Options' button with a minus sign.

# Live Searching Dental Providers

Search results will appear as follows...

“Dentist Name and Specialty”

“Directions & Distance” –

Selecting Directions will take you to Google maps.

“Phone Number”

“Office Hours”

“Whether they are Accepting New Members”

101 Results Found (Page 1 of 21)

If you are unable to find a participating dentist, please contact Customer Service at [855.752.3796](tel:855.752.3796) for assistance.  
We appreciate you letting us know if you find any dentist details that are not valid. Please email any corrections to [ProviderApps@dominionnational.com](mailto:ProviderApps@dominionnational.com)  
[Click here](#) to nominate your dentist to join Dominion National's network.

**DR. ABIGAIL FINCEL**  
General Dentist

Itooth Family Dentistry LLC  
5021 S National Ave  
Springfield, MO, 65810  
[417.883.8515](tel:417.883.8515)

**Office Hours**  
Monday N/A  
Tuesday N/A  
Wednesday N/A  
Thursday N/A  
Friday N/A  
**Email Address**  
N/A  
**Additional Language(s) Spoken**  
N/A

**0.7 Mile(s)**  
[Directions](#)

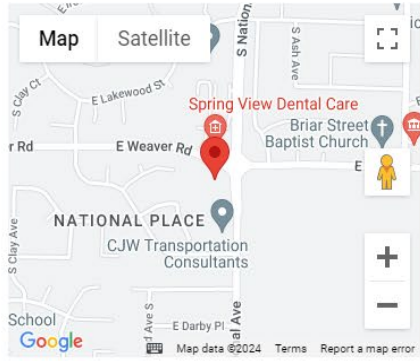
Accepts New Members

[Less Information](#)

**Facility #**  
459441

**Handicap Accessible**  
Yes

**Education**  
N/A



# Live Searching Medical Providers

# Live Searching Medical Providers

On the new Page you will see two search boxes for **“Network”** and **“City, state or zip”**

In the **“Network”** dropdown options select **“Medicare Advantage”** as the network.

In the **“City, state or zip”** search box please input the city, state, or zip code of the provider you are searching.

Finally, in the **“Search for Names and Specialties”** look up the provider or specialty you need info on.

The screenshot displays the Cox Health Plans website interface. At the top, there are logos for Cox Health Plans and Cox Health Medicare Advantage. A navigation bar includes a language selector set to 'English' and a 'Log In' button. A yellow banner below the navigation bar contains the text: 'BASIC SEARCH AS A GUEST: Select a "Network" from the menu below, then search by your location to find out if a doctor, hospital, or other care provider is in-network.'

The main content area features a greeting 'Good Afternoon!' and the heading 'Browse or search to find the care you need.' Below this, there are two search boxes: 'Network' with a dropdown menu currently showing 'EPO', and 'City, state or zip' with the text 'Springfield, MO - 65802'. A large search box labeled 'Search for Names and Specialties' is also present, with a blue search button. A dropdown menu is open under the 'Network' box, listing various options: 'Health Plan EPO-Barton County...', 'LE Cox Medical Centers Employee Health Plan EPO-Washington Universit...', 'LE Cox Medical Centers Employee Health Plan PPO', 'MarketPlace', 'MEC Self Funded for Cox PRN Employees', 'Medicare Advantage' (circled in red with a red arrow pointing to it), and 'PPO'. Below the search boxes, there are sections for 'Browse by Category' and 'Medical Specialties' (with a plus icon) and 'Dental Care' (with a tooth icon).

# Live Searching Medical Providers

Results for the Provider/Providers searched will appear in a list view (can be changed to “map view”). If you wish to filter out the results you can do so by selecting the following filters...

## “Specialties”

Check box if you wish to see only Providers who are “Accepting New Patients”

“Distance” range (5-100miles)

“Sort by” (Relevancy, A-Z, and distance)

The screenshot shows a search interface for medical providers. At the top, there are logos for Cox Health Plans and Medicare Advantage, along with a language selector (English) and a Log In button. A search bar contains the text "holmes". Below the search bar, there are several filter options: "Browse by Category", "All Specialties", "All People & Places", "All Genders", "All Patient Ratings", and "More Filters". A "VIEW ONLY:" section includes a checkbox for "Accepting New Patients" and a "WITHIN:" dropdown menu set to "10 miles". At the bottom left, there are "List view" and "Map view" options. At the bottom right, there is a "Sort By" dropdown menu set to "Relevancy". The search results show a provider named William Holmes, an Optometrist, with a profile picture, a "Compare" checkbox, and a "View Profile" button. Below the provider's name, there is a star rating (5 stars), a "Be the First to Review" link, and a location address: "CHESTERFIELD EYE WORKS, 1650 S Enterprise Ave, Springfield, MO 65804". There is also a "Get directions" link (est. 4.4 miles away), a "2 Affiliations" link, and a note "In 'Medicare Advantage' Network".

# Live Searching Medical Providers

Results for the Provider searched will appear in this format when the Provider's name is selected.

Provider highlights will show the Providers name, address, phone #, whether they are accepting new patients, & if they're in the Medicare Advantage Network.

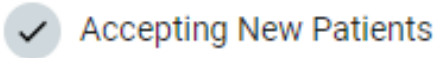
The screenshot shows a search interface for medical providers. At the top, there are logos for Cox Health Plans and Medicare Advantage. A search bar contains the name "Stephen Holmes". To the right, there are options for "English", "Log In", "Network Medicare Advantage", and "City, state or zip Springfield, MO - 65802".

The main header for the provider profile includes a back arrow, a profile icon, the name "Stephen Holmes", "No Gender Available", and "SPECIALTY: INTERNAL MEDICINE". There are five stars for reviews, a "Be the First to Review" prompt, and "Print" and "Share" buttons.

The "Provider Highlights" section is divided into two columns. The left column lists categories: "Provider Highlights", "Specialties & Expertise", "Awards & Recognitions", "Affiliated Facilities", "Locations & Hours", and "More About This Provider". The right column displays the following information:

- Name: Stephen Holmes (circled in pink)
- Rating: 5 stars
- Status: In "Medicare Advantage" Network (circled in red)
- Address: FERRELL DUNCAN CLINIC INTERNAL MEDICINE, 1001 E Primrose, Springfield, MO 65807 (circled in orange)
- Directions: Get directions (est. 5.4 miles away)
- Phone: 417-875-2700 (circled in blue)
- Status: Not Accepting New Patients (circled in green)
- Affiliations: 2 Affiliations
- Language: Speaks English

\*If the Provider is accepting new patients this will be shown\*



# Live Searching Medical Providers

Provider NPI can be found by either scrolling down on Providers page or clicking **“More About This Provider.”**

Stephen Holmes

Provider Highlights

Specialties & Expertise

Awards & Recognitions

Affiliated Facilities

Locations & Hours

**More About This Provider**

Medical Group Affiliations

FERRELL DUNCAN CLINIC INTERNAL MEDICINE

Hospital Affiliations

COXHEALTH FACILITIES

Locations & Hours

FERRELL DUNCAN CLINIC INTERNAL MEDICINE  
1001 E Primrose, Springfield, MO 65807  
[Get directions](#) (est. 5.4 miles away)

Phone: 417-875-2700

Languages spoken by provider and/or staff  
ENGLISH

More About This Provider

Languages spoken by provider and/or staff  
ENGLISH

Identifiers

**NPI: 1831132240**

# Live Searching Medical Providers

Options to **Print** or **Share** Provider information via email or copying a link are available on the Provider Results page.

The screenshot displays a search results page for a medical provider. At the top, there are logos for 'Cox Health Plans' and 'Cox Health Medicare Advantage'. A search bar contains the name 'Stephen Holmes'. To the right, there are filters for 'Network' (Medicare Advantage) and 'City, state or zip' (Springfield, MO - 65802). A 'Log In' button is also present.

The provider profile header for Stephen Holmes includes a placeholder profile picture, the name 'Stephen Holmes', and the text 'No Gender Available' and 'SPECIALTY: INTERNAL MEDICINE'. To the right of the name are five stars and the text 'Be the First to Review'. Below the stars are two buttons: 'Print' (circled in red) and 'Share' (circled in green).

The 'Provider Highlights' section on the left lists categories: Specialties & Expertise, Awards & Recognitions, Affiliated Facilities, Locations & Hours, and More About This Provider.

The main 'Provider Highlights' section for Stephen Holmes includes:

- Name: Stephen Holmes
- Rating: 5 stars
- Status: Be the First to Review
- Location: FERRELL DUNCAN CLINIC INTERNAL MEDICINE, 1001 E Primrose, Springfield, MO 65807. Includes a 'Get directions' link (est. 5.4 miles away).
- Phone: 417-875-2700
- Status: Not Accepting New Patients (indicated by a red 'X' icon)
- Network: In "Medicare Advantage" Network
- Affiliations: 2 Affiliations
- Language: Speaks English

# Still Have Questions?

Email or Call one of our Medicare Advantage Client Service Representatives

- Lucas Scherr – [lscherr@coxhealthplans.com](mailto:lscherr@coxhealthplans.com) – (417)-269-2805
- Dina Layne – [dlayne@coxhealthplans.com](mailto:dlayne@coxhealthplans.com) – (417)-269-2958